



INTELLIGENT AUTOMATION

entrada Corporate Toolset

It's like having a built-in-army Manage your Infrastructure



Entrada includes the following application features:

Automation:

- Recurring and complete hardware and software inventory and audits
- Patch management
- Scheduled software deployment
- Automated power management
- Automated system tasks

Management:

- Cross platform support (PC and Mac)
- Simple, powerful scripting
- LAN discovery
- System monitoring and alerts
- Rapid, integrated deployment
- Integrated management reporting
- Proactive Windows event monitoring & alerts

End User Support:

- Integrated help desk and trouble ticketing
- Secure remote control
- Secure FTP, chat and message broadcasting

Benefits Include:

- Powerful, flexible and scalable architecture
- Improve resource optimisation
- Increase performance while promoting energy efficiency
- Enhance data protection and business continuance capabilities
- Contribute to the "Green Computing" initiative through automated power management

Value add on modules

- User State Management
- Endpoint Security (Anti Virus & Spyware)
- Backup and Disaster Recovery

Automating IT Service Delivery

By providing IT Professionals a complete and integrated view of their environments from a centralized Web-based management console, Entrada toolset streamlines a consistent and scalable service delivery process. By automating essential administrative duties and managing the process remotely, IT systems administrators can improve systems performance and availability and implement best practice IT processes while requiring little IT investment or expertise.

Build your own NOC

Entrada toolset is the ultimate application for managing your entire computing infrastructure. With maximum scalability and flexibility, IT organisations have the power to automate IT administration to increase the productivity of their staff and the organisation as a whole. From innovative features like asset management and patch management to remote monitoring, Entrada enables organisations to automate day-to-day IT tasks, improving systems performance and reliability.

By managing your IT environments as one, IT Professionals are able to check for network vulnerabilities, update software and deploy security patches at once, eliminating the need to repeat mundane administrative duties for each client and saving service professionals valuable time that can be spent on more proactive projects.

System Inventory and Audit

The IT tracking features provide IT Professionals with an accurate inventory of all hardware, peripherals, software licenses and security updates on the network.

Patch Management

Entrada's automated patch management technology allows companies to roll out software updates and security patches seamlessly across the network at once, ensuring a consistent security strategy and robust data protection. Software updates can be scheduled regularly or ad-hoc and rolled out to the entire network, specific departments, physical locations or users. Entrada's solution automatically determines which desktops, laptops and servers are vulnerable or need to be updated and continuously monitors patch compliance throughout the organization. What's more, software updates are done transparently through the Entrada framework without affecting end user performance or systems availability.

Systems Monitoring and Alerts

Entrada Toolset automatically monitors systems for changes, disk capacity, protection violations, performance and downtime from a centralized location. The solution also automatically detects all devices on the network and alerts administrators when new devices are added or taken off-line. Administrators can also easily monitor event logs from a centralized management console to better analyze and fix recurring issues. By monitoring the Windows Event Log, administrators can identify problems before they exist, reducing the possibility of downtime. The systems monitoring and alerts features also save companies time by making it easier to diagnose and fix network and system issues, as unresolved and recurring problems could result in unnecessary repairs and equipment upgrades.

Network Policy Enforcement

Network policy enforcement is easier than ever with Entrada Toolset. This feature allows administrators to maintain consistency across the IT environment, making software upgrades, patch management, security and systems monitoring much more efficient. Companies are able to manage file, application and network access policies from a central location and integrate the policies with software inventory lists. Administrators are also able to track network and application usage by department, location, user or workstation, helping to optimize resource allocation to better fit business needs.

Remote Control

Entrada's remote access technology allows IT Professionals to provide more complete and more efficient IT services to their organisation. Simple administrative tasks and basic help desk issues can be solved remotely. Administrators can access PCs or servers from anywhere via a secure Web-based console without additional infrastructure to manage or software to deploy. This reduces down time and improves response time for most help desk issues.

Ideal for distributed computing environments, Entrada is firewall friendly, leveraging screen sharing technology that works with existing security software and network policies. The remote access technology does not leave the user open to 'man-in-the-middle' attacks and encrypts all communications between the host and user.

Comprehensive Reporting

The intuitive report generator allows administrators to get the information they need when they need it, improving the productivity of the IT staff and enhancing the performance of the systems management solution.

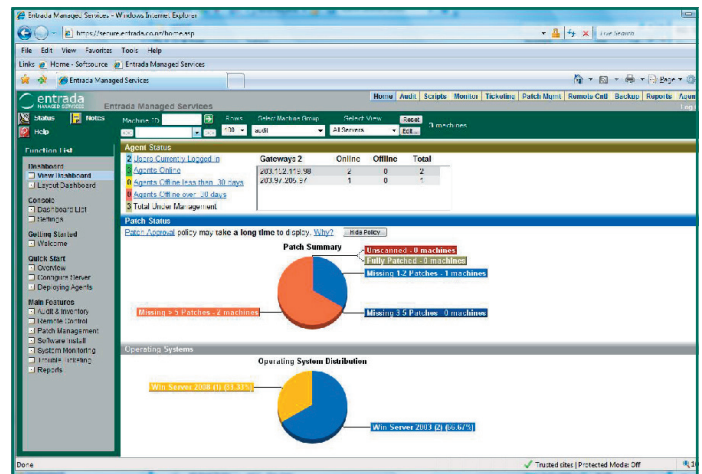
Access and print a comprehensive list of reports including:

- Hardware and Software Inventory
- Complete Computer Changes
- Disk Utilization
- License Usage and Compliance
- Network Usage and Statistics
- Server and Workstation Uptime History
- Help Desk Trouble Tickets
- Computer Logs and Status
- Security Patch and Update Status
- Backup / Disaster Recovery
- Anti-Virus / Anti-Spyware detection
- System Performance

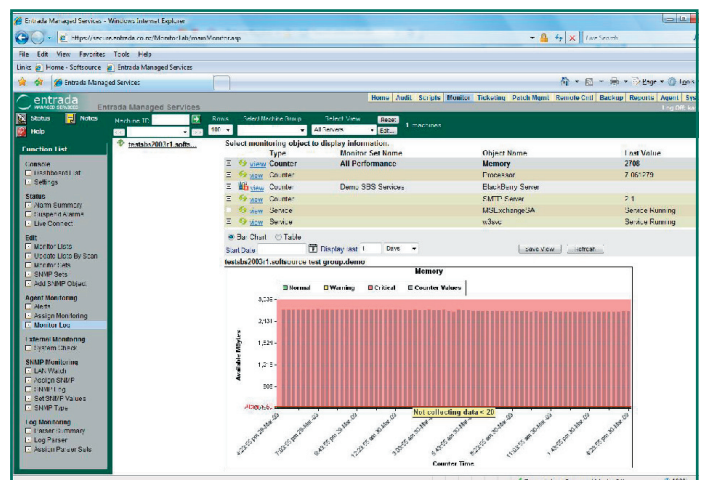
The reports can be distributed automatically via e-mail or produced on demand. Administrators can also customize the reports and include hyperlinks for quick access. Saved reports can be filed away for future analysis or shared among other administrators or business staff.

Fast, Easy Deployment and Flexible Administration

Deployment is fast and easy, requiring little expertise or additional infrastructure. Administrators simply manage and deploy the software from a central Web console, letting the software automatically deploy and configure while remaining transparent to end users.



Single dashboard of all systems managed by Entrada.



Real time system monitoring with configurable levels for warnings and critical alerts.

Navico were able to complete a Microsoft Office 2007 software deployment to 130+ workstations at 3 different locations within a single day. "I couldn't believe the ease and speed of which this task was completed. Using the Entrada Tool Set literally saved me days of time not to mention the cost savings", commented William Glen, Senior IT Operations Supervisor, Navico Auckland NZ.

"The value becomes clearer when calculated based on time and energy savings. If a support technician charges \$75 an hour, for example, and an automation tool reduces the yearly maintenance and repair workload by a conservative 10 hours per device, a company with 100 PCs will save \$75,000 per year." Confirms David Small, Technical Manager, Softsource. "We find the Entrada solution is well placed in companies spending countless hours trying to manage their IT infrastructure with the end result reducing management costs and freeing up IT operations to work on new projects critical to their business."

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SOURCE**
COMPUTING A BETTER WAY